Quality Engineer

Roles and Responsibilities

- Responsible to ensure product, interaction or service meets the established standards of quality including reliability, usability and performance.
- Lead product quality improvements effort by identifying problems, examining solution options and implementing action plans.
- Develop audit plan and to carry out quality audit internally and externally (supplier). Coordinate and direct external 3rd party registration/surveillance audits.
- Develop and execute action plans for continuous quality process improvements.
- Manage quality metrics and present findings and recommendations to the management review team.
- Take ownership of customer issues reported and seeing problems through to resolution.
- Facilitate and promote use of appropriate quality problem solving techniques for effective root cause analysis and successful corrective action.
- Recommend and implement enhancements to the quality system that result in improved corporate quality performance, increased customer satisfaction, and/or simplification of processes.
- Internal   : Regularly interact with Materials, Quality, Engineering, Sales, and all Manufacturing functions.
- External   : Interact with customers and prospects, as needed

Education Requirement

- Bachelor degree in Engineering, prefer Electrical, Electronic or Mechanical

Skills Requirement

- Communication   : ability to work effectively with cross-functional work groups including suppliers and customers, both verbally and in writing.
- Conflict Management   : support and manage differences of opinion. Use consensus and collaboration to resolve issues.
- Initiative   : proactive and acts without being prompted.
- Problem Solving & Decision Making : identifies and solves problems, develops innovative solutions, acts decisively, and shows good judgment.
- Results Oriented   : maintains appropriate focus on short- and long-term goals. Motivate by achievement and persists until goals are reached, conveying a sense of urgency.
- Team Player   : respond to requests from other parts of the organization and support larger legitimate organizational agendas.

KEYSIGHT TECHNOLOGIES